EGR Program Design & Implementation: Best Practices and Resources for Success Webinar 2: Handout 15

CIES 2018

Managing the writing process in 11 languages: Planning for quality and efficiency

**Emily Miksic** Technical Advisor, G3E FHI 360









From a team of 5 to 120 in one year – how to scale materials development

| Dagbani Prototype   |   |
|---|---|
| Team  | Produced  |
| <ul> <li>1 SIL expert / mgr.</li> <li>4 Dagbani writers</li> <li>1 illustrator</li> </ul> | <ul> <li>1 teachers guide, scripted<br/>lessons 1-45</li> <li>1 pupil book (b&amp;w)</li> </ul> |

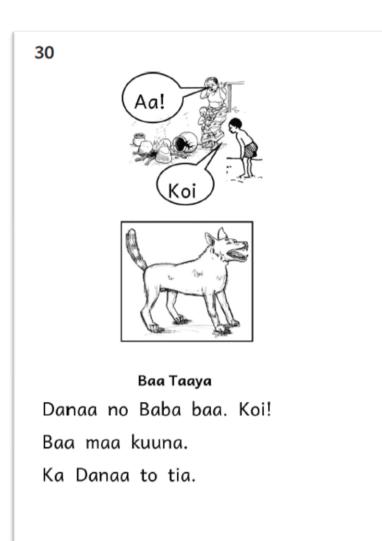


From a team of 5 to 120 in one year – how to scale materials development

| Scaled program – 11 languages  |   |  |  |  |  |  |
|--|---|--|--|--|--|--|
| Team   | Produced  |  |  |  |  |  |
| <ul> <li>6 SIL + 2 local experts / mgr.</li> <li>70 writers</li> <li>9 writing assistants</li> <li>4 typists</li> <li>12 illustrators</li> <li>12 graphic designers</li> </ul> | <ul> <li>44 teachers guides (KG2 &amp; P1)</li> <li>22 pupil books (P1)</li> <li>22 pupil take home books (P1)</li> <li>22 sets of flashcards (KG2 &amp; P1)</li> <li>22 alphabet friezes (2/language)</li> <li>44 (revised) big books and poster chart books – conversational (KG2)</li> </ul> |  |  |  |  |  |



#### Prototype – Dagbani P1 pupil book example page



#### National scale - Kasem P1 pupil book example page



.abilihi

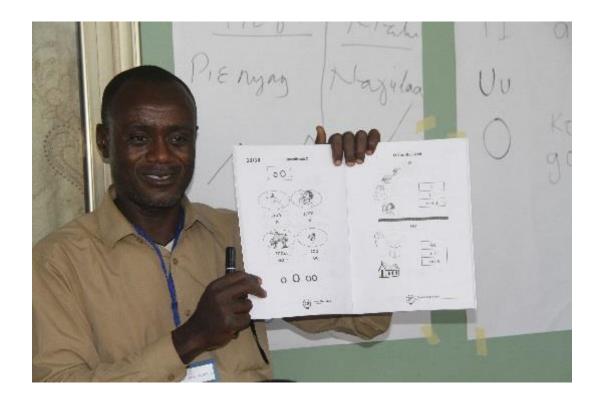
# Institutional involvement in material development workshops



# Writers workshop included:

- GES (national & regional)
- Colleges of Education
- Universities
- Language Specialists
- Educators





Workshop 1 Dagbani Prototype P1 : Term 1 Material Development

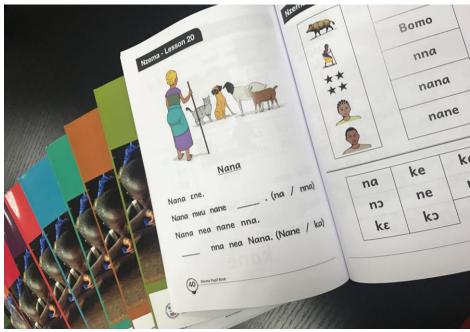


## Dagbani Prototype

- Intended as a proof of concept (prototype) for scaled program
- Discoveries along the way
  - Strong talent in country linguistics & writing
  - Flexibility required for linguistic anomalies in terms of content & scope and sequence
  - Technology was a limiting factor
  - Quality was uneven, despite the small group







#### Workshop 2 11 Language Scale-up P1 & KG 2 : Term 1 Material Development



### Scale up: 11 languages

- FHI 360 & Ghanaian MoE established model, processes, had oversight
- SIL expert team leads: linguistics, children's writing, team management skills
- GILLBT administrative & logistical mgmt., as well as talent recruitment
  - Recruitment lang. & education networks
  - Infrastructure allowed close coordination
  - Surge support typing, printing, etc.



## Scale up: 11 languages

| KO                        | 52           | P1                        |              |  |  |  |  |
|---------------------------|--------------|---------------------------|--------------|--|--|--|--|
| Orientation               |              |                           |              |  |  |  |  |
|                           |              | Pupil book<br>writing     | • 44 writers |  |  |  |  |
|                           |              | Editing                   |              |  |  |  |  |
| Teachers guide<br>writing | • 22 writers | Teachers guide<br>writing | • 22 writers |  |  |  |  |
| Editing                   |              | Editing                   |              |  |  |  |  |
| Supplementary mats.       |              | Supplementary mats.       |              |  |  |  |  |



# Post-workshop reflections : Survey results

- Positive
  - Orientation was highly appreciated & wanted more
  - Technology was viewed as very important for quality control
- Improvements requested
  - Timing of student book & teacher guide change request to do these products side-by-side
  - Linguistic challenges could not all be unearthed in advance
  - Editing needs more attention earlier in the process







Workshop 3 11 Language Scale-up P1 & KG 2 : Term 2 & 3 Material Development

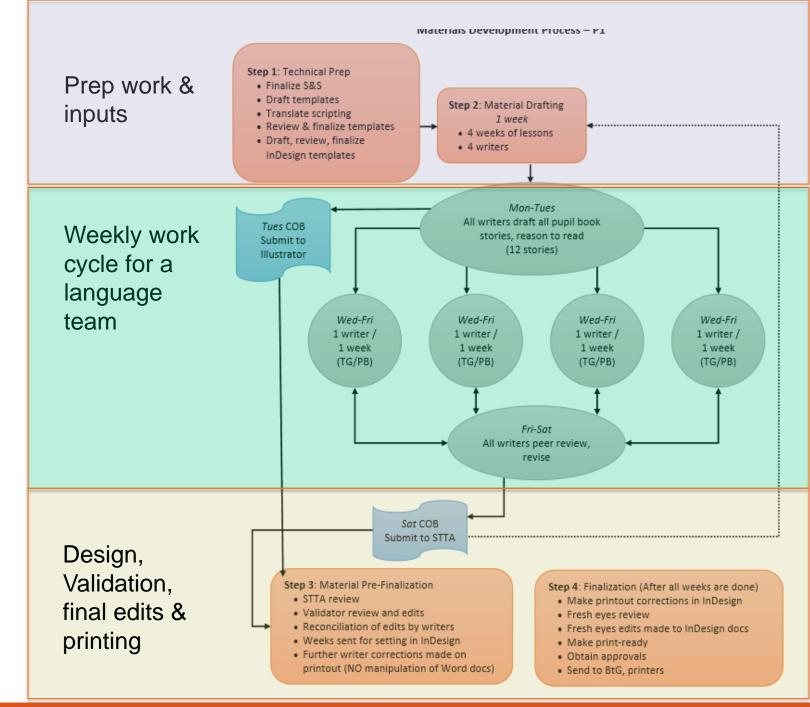


# Management & Technical Preparations

- Quality
  - Linguist analysis expansion
  - Additional content guidance & examples
  - Formal peer review added (1 day each week)
  - Admin. support to team lead (run Primer Pro, type...)
- Efficiency & Communication
  - Translation of template script in advance
  - Process guidance (tracking forms, naming/file conventions, process maps)
  - Roles & responsibilities
    - Hired writers with capacity to use technology



Communication protocols (POCs – IT, printing, tech...)





|          | Language 1  |   |              |                   |   | Language 2  |          |              |              |  |  |
|----------|---|---|--------------|-------------------|---|---|----------|--------------|--------------|--|--|
|          | Write   |   |              |                   |   |   |          |              |              |  |  |
|          | r 1   | Writer 2                                  | Writer 3     | Writer 4          | SIL consultant                                      | Writer 1  | Writer 2 | Writer 3     | Writer 4     |  |  |
| 8-8:30   | Discuss story themes, review progress and weekly plan |   |              |                   |   |   |          |              |              |  |  |
| 8:30-9   | Review my language lessons & set language group       |   |              |                   | · · · ·   | Organize & prep   |          |              |              |  |  |
| 9-9:30   | Organize & prep                                       |   |              |                   | Review my langua                                    | eview my language lessons & set language group objectives |          |              |              |  |  |
| 9:30-    |   |   |              |                   | Monitor & Syllable                                  |   |          |              |              |  |  |
| 10:30    |   | Write st                                  | ories 1-3    |                   | drills  |   | Write s  | stories 1-3  |              |  |  |
| break    |   |   |              |                   | break   | i   |          |              |              |  |  |
| 10:45-12 |   |   |              |                   | Monitor & Syllable                                  |   |          |              |              |  |  |
|          |   | Write storie                              | s 1-3 (contd | .)                | drills  | Write stories 1-3 (contd.)                                |          |              | l.)          |  |  |
| 12-1     | Lunch   |   |              |                   |   |   |          |              |              |  |  |
| 1-1:30   | Review stories 1-3 - content and technical guidance*  |   |              |                   | Write stories 4-6                                   |   |          |              |              |  |  |
| 1:30-2   |   | Write st                                  | ories 4-6    |                   | Review stories 1-3 - content and technical guidance |   |          |              | nce*         |  |  |
| 2-3:30   |   |   |              |                   | Monitor; fill new                                   |   |          |              |              |  |  |
|          |   |   |              |                   | letters & language                                  |   |          |              |              |  |  |
|          |   |   |              |                   | lessons into PB                                     |   |          |              |              |  |  |
|          |   | Write stories 4-6                         |              |                   | templates   | Write stories 4-6   |          |              |              |  |  |
| 3:30-4   | Review stories 4-6 - content and                      |   |              | Monitor the lang. | Review stories 4-6 - content and technical          |   |          | l technical  |              |  |  |
|          |   | technical guidance*                       |              |                   | groups  | guidance*   |          |              |              |  |  |
| 4-5      |   |   |              |                   | Focus on writing                                    |   |          |              |              |  |  |
|          |   | comp questions, vocab & describe          |              |                   | quality - monitor &                                 |   | · ·      | ons, vocab & |              |  |  |
|          | illustra  | lustrations for stories 1-6 (individually |              |                   | respond to  | illustrations for stories 1-6 (individually or            |          |              | dually or in |  |  |
|          |   | or in                                     | pairs)       |                   | questions   | pairs)  |          |              |              |  |  |

|        |  | lang          | uage 1     |             |               | Language 2                                   |           |           |           |
|--------|--|---------------|------------|-------------|---------------|--|-----------|-----------|-----------|
|        | Writer   |               |            | SIL         |               |  |           |           |           |
|        | 1  | Writer 2      | Writer 3   | Writer 4    | consultant    | Writer 1                                     | Writer 2  | Writer 3  | Writer 4  |
| 8-8:30 | Review daily objectives, distribute PB templates with syllable drills and language lessons filled in |               |            |             |               |  |           |           |           |
| 8:30-  | Сору   |               |            |             |               |  |           |           |           |
| 9:30   |  |               |            |             | language      |  |           |           |           |
|        |  |               |            |             | lessons into  |  |           |           |           |
|        | Peer   | review: Stori | es, compre | hension     | 16 lessons (8 | Peer review: Stories, comprehension          |           |           |           |
|        | questions and vocab 7-12 (individually or in   |               |            |             | per           | questions and vocab 7-12 (individually or in |           |           |           |
|        |  | ра            | airs)      |             | language)     | pairs)                                       |           |           |           |
| 9:30-  |  |               |            |             |               |  |           |           |           |
| 10     |  | Edit sto      | ries 7-12  |             |               | Edit stories 7-12                            |           |           |           |
| 10-    | Read less  | son plans for | Wednesda   | y, copy and |               | Read lesson plans for Wednesday, copy and    |           |           |           |
| 10:30  | organize source files for the week   |               |            |             |               | organize source files for the week           |           |           |           |
| break  |  |               |            |             |               |  |           |           |           |
| 11-    |  |               |            |             | Monitor       |  |           |           |           |
| 12:30  | Lesson   | Lesson        | Lesson     | Lesson      | quality &     | Lesson                                       | Lesson    | Lesson    | Lesson    |
|        | plan &   | plan & PB     | plan &     | plan & PB   | answer        | plan & PB                                    | plan & PB | plan & PB | plan & PB |
|        | PB 61A   | 66A           | PB 71A     | 76A         | questions     | 61A  | 66A       | 71A       | 76A       |
| 12:30- |  |               |            |             |               |  |           |           |           |
| 1:30   | Lunch  |               |            |             |               |  |           |           |           |
| 1:30-3 | Lesson   | Lesson        | Lesson     | Lesson      |               | Lesson                                       | Lesson    | Lesson    | Lesson    |
|        | plan &   | plan & PB     | plan &     | plan & PB   |               | plan & PB                                    | plan & PB | plan & PB | plan & PB |
|        | PB 61B   | 66B           | PB 71B     | 76B         | Contd.        | 61B  | 66B       | 71B       | 76B       |



## **Final thoughts**

- Individual accountability to specific lessons was critical
- Adaptive mgmt. was key (more pair work than planned created more quality & motivation)
- Every detail required protocols and management & shared expectations were appreciated
- Proactive problem-solving had to be cultivated
- Empowerment of Ghanaian national staff for leadership with clear authorities & support
- Listening & responsiveness was important (survey)



